



**Helping Tarrant County Can Students and Families
(Coronavirus Basic Needs Resources)
Social Work Department**

Food

- **Community Crossroads Outreach Center** distributes sack lunches Mondays, Wednesdays, Thursdays from 11:30 a.m. to 1:30 p.m., groceries on Wednesdays and Thursdays from 11:30 a.m. to 1:30 p.m., and hot “to go” meals on Wednesday nights from 6-7 p.m.
<https://fpcf.org/serve/community-crossroads-outreach-center/>
- **Community Storehouse** Any family seeking food assistance during the COVID-19 pandemic can visit Community Storehouse for Free Emergency Food Assistance. When you arrive at the Community Storehouse, please park and call (817) 741-3341 our office number to request an Emergency Food Box. Please have photo ID ready. <https://www.communitystorehouse.org/>
- **FWISD** offers a map of locations to pick up meals for **all** students in Tarrant County. <https://www.fwisd.org/mealstogo>
- **Mission Arlington** Emergency assistance with food, clothing, utility bills, gas vouchers, and prescriptions. <https://missionarlington.org/emergency-assistance/>
- **North Texas Food Bank** Mobile Pantry participants are required to give their name, share their family size and meet income eligibility requirements to receive food. No proof is necessary, the process is a self declaration. Check the website for drive-thru locations. <https://ntfb.org/our-programs/get-food-assistance/>
- **Salvation Army** Drive-thru pantry locations listed in D/FW on website. <https://www.salvationarmydfw.org/p/about/covid-19-location-updates>
- **Tarrant Area Food Bank** offers links to mobile food pantries, student breakfast and/or lunches and supper meal locations. <https://tafb.org/coronavirus>

- **Westaid** This program provides emergency food to individuals and families who seek help due to a temporary crisis because of a job loss, theft of resources, illness or other short-term crises. Photo ID (i.e. driver's license). Proof of address from within the last 6 months (i.e. recent utility bill)
<https://www.westaid.org/>

Housing/Utilities

- **Rental Agreements & Concerns:** The Texas Supreme Court has directed that Justice Courts suspend all non-essential hearings until May 8th, including residential and commercial evictions. While this does not prohibit the filing of residential or commercial evictions with the courts, no hearing will take place as no citations will be issued. These measures ensure that no Writs of Possession would be ordered to remove someone from the property. Letter of intent link:
[http://www.tarrantcounty.com/content/dam/main/community-development-and-housing-department/documents/rentalAssistance_03262020.pdf?linklocation=Information%20\(Updated%2003/26/2020\)&linkname=Renters%20-%20Rental%20and/or%20Utility%20Assistance](http://www.tarrantcounty.com/content/dam/main/community-development-and-housing-department/documents/rentalAssistance_03262020.pdf?linklocation=Information%20(Updated%2003/26/2020)&linkname=Renters%20-%20Rental%20and/or%20Utility%20Assistance)
- **Housing:** \$5 billion has been allocated for the Community Development Block Grant program to enable state, county, and local governments to respond to economic and housing impacts caused by the virus. The bill allows for a 180-day grace period for borrowers of federally backed mortgages if these individuals are facing financial hardship as a consequence of COVID-19. A forbearance request to lenders must be submitted for the grace period to apply.
<https://www.tarrantcounty.com/en/housing-assistance-office.html>
- **Fort Worth Water Utilities:** The city of Fort Worth is lifting late fees on water bills through June in hopes of relieving some stress from people amid the coronavirus pandemic. The measure applies to bills with due dates from April 1 through June 30. It does not apply to past late fees owed. The temporary lift on late fees for water bills applies to both business and residential accounts.
<http://fortworthtexas.gov/water/>
- **Community Action Partners (CAP):** provides financial assistance to eligible households for utilities, rent, minor home rehabilitation, bus passes, and more. The only qualifications required for assistance include living in Tarrant County and meeting the income criteria set by CAP.
<http://fortworthtexas.gov/cap/>

- **Tarrant County Department of Human Services** assistance with rent and utilities. <https://www.tarrantcounty.com/en/human-services.html>
- **The City of Fort Worth Community Action Partners program** is accepting mail-in PDF applications or online applications for electric, gas or propane utility bill assistance or rental assistance. Call (817) 392-5720. <http://fortworthtexas.gov/cap/>

Diapers/Needs for Children

- **Arlington Charities** provides diapers and hygiene products. www.arlingtoncharities.org
- **The Best Place for Kids!** At this time, the FIND! Child Care tool is intended to serve working parents employed at essential businesses during the Tarrant County community response to the COVID-19 emergency. <https://find.bestplace4kids.com/families>
- **Community Crossroads Outreach Center** provides free formula and diapers for mothers and children in need every third Monday of each month from 9 to 11 AM. <https://fpcf.org/serve/community-crossroads-outreach-center/>
- **Cook Children's Covid 19 Information** for questions and concerns about children <https://cookchildrens.org/coronavirus/Pages/default.aspx>
- **Saint John the Apostle Catholic Church** provides baby supplies, diapers, instant formula, and children's clothing for children ages 6 and under. <https://www.sjtanrh.com/social-ministry>
- **SNAP/TANF/CHIP/Medicaid** go to YourTexasBenefits.com anytime, day or night. You can apply for SNAP food benefits, Medicaid, CHIP, and TANF cash to help your family. <https://yourtexasbenefits.hhsc.texas.gov/programs/snap>
- **WIC Program Tarrant County** provides services to pregnant, postpartum and breastfeeding women, as well as infants and children under the age of 5. Beginning Tuesday, March 31, several Public Health clinics and WIC clinics will temporarily close to limit possible staff and client exposure to COVID-19, but others will remain open to provide needed services. The **WIC Call Center** will be open from 8 AM to 6 PM, Monday - Friday. Applications can be made by phone. Please call **817-321-5400**. <https://access.tarrantcounty.com/en/public-health/family-health-services/wic-program.html>

Transportation Impacts

- **Trinity Metro** has made some temporary service modifications and is offering free fares on buses, TEXRail and ACCESS paratransit. This is intended to reduce risk by significantly minimizing the amount of contact between operators and customers as well as conductors and riders. For more information, go to the Trinity Metro website at <https://ridetrinitymetro.org/covid19>
- **Arlington's Via Rideshare** service continues to operate during normal service hours, 6 a.m.-9 p.m. Monday-Friday and 9 a.m.-9 p.m. Saturday in the established service area. Additional cleaning protocols are in place for the Via vans and vans are limited to two passengers at a time to allow social distancing. More information about the Via Rideshare service can be found online at <https://ridewithvia.com/arlington/>
- **Arlington Handitran** is still operating. For updates, go to the Handitran website at https://www.arlingtontx.gov/city_hall/departments/handitran
- **Catholic Charities:** All transportation services are operating on normal schedules. For more information, go to the Catholic Charities website at <https://www.catholiccharitiesfortworth.org/transportation>
- **CARS (Call a Ride of Southlake)** provides safe transportation for Southlake seniors and disabled individuals who live in Southlake. www.CallARideSouthlake.org
- **Mid-Cities Care Corps:** Volunteers transport seniors to routine medical appointments. <http://midcitiescarecorps.org/news/coronavirus-covid-19-update>

Immigration Services

- **American Gateways** is continuing to conduct remote services, rather than walk-in services for those wanting legal help with their immigration status. Call 254-230-0382 extension 264 for additional information. (Office is located in Waco) <https://www.americangateways.org/covid-19/>

Senior Citizen Services

Senior shopping is now available at the following stores:

- **Albertsons:** Open from 7 to 9 AM on Tuesdays and Thursdays for seniors and at-risk customers to shop.

- **Dollar General:** The first hour of operation is reserved for seniors. Call your local store to find out opening times.
- **Foodland** Open 7AM-8AM for seniors and those with underlying conditions to shop in safety. 8AM-8PM All Customers
- **HEB:** All stores offer the Favor Senior Support Line, a personal shipping and delivery service for at-risk customers. Offered from 11 AM to 3 PM daily.
- **Sprouts** 7AM-8PM Daily. Taking precautions for employees and shoppers.
- **Target:** Reserving an hour each Wednesday for at-risk and vulnerable shoppers. Hours vary by location, call your local store for information.
- **Trader Joe's:** Select stores will open early for seniors and at-risk customers. Hours vary by location, call your local store for information.
- **Walgreens:** Every Tuesday is Senior Day. Seniors will receive all-day discounts and a private shopping hour from 8 to 9 AM.
- **Walmart:** Stores will open one hour early for senior citizens. Hours vary by location, call your local store for information.
- **Whole Foods:** Stores will open one hour early for seniors to shop. Hours vary by location, call your local store for information.

Medical Services

- **JPS Health Network Coronavirus Helpline:** (817) 920-7000
- For those dealing with mental health issues during the COVID-19 pandemic, call the **MHMR (My Health My Resources) iCare** call center at 817-335-3022 or for the hearing impaired use the TTY_TDD numbers at 817-569-4488.
- **CVS** and **Walgreens** pharmacies are providing **free** delivery of prescription medications.
- **FamilyWize** for prescription discounts <https://familywize.org/>

WiFi Connectivity

- **Charter/Spectrum** Charter to Offer Free Access to Spectrum Broadband and Wi-Fi For 60 Days For New K-12 and College Student Households and More. <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

- **Comcast** is providing free Xfinity Wi-Fi hotspots around the nation. Charter Communications is also providing free Wi-Fi hotspots and broadband to students without a subscription until April 6. Students can enroll by calling 844-488-8395. Free WiFi for 2 months to low income families. People can find hotspots at <https://wifi.xfinity.com/> and then select the “xfinitywifi” network.
- **FCC Agreement** (<https://docs.fcc.gov/public/attachments/DOC-363033A1.pdf>) stating that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots.
- **AT&T** offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families. <https://www.att.com/help/covid-19/>
- **Sprint** provides unlimited data to existing customers, and, starting Tuesday, 3/17/2020, will allow all handsets to enable hot-spots for 60 days at no extra charge. <https://www.sprint.com/en/landings/covid-19.html?INTCID=HPB:ALL:ALL:COVID19:LP>
- **T-Mobile** provides unlimited data to existing customers, and, coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge. https://www.t-mobile.com/brand/ongoing-updates-covid-19?icid=MGPO_TMO_P_20COVID19_8D84Z1GC15FV3ZQLI20228
- **Spectrum** is providing free access to internet and WiFi for 60-days for new Pre-K to 12, college student and teacher households who don't currently have internet or WiFi service. Call (855) 243-8892 to sign up for this offer. Customers who sign up for the free service will automatically be billed after the 60 days unless the service is canceled through Spectrum. <https://www.spectrum.com/>

Employment Resources

- **Texas Workforce Commission** website provides information about unemployment benefits. <https://www.twc.texas.gov/jobseekers/unemployment-benefits-services>
Texans whose employment has been affected by the new coronavirus can apply for benefits using **Unemployment Benefits Services** or call 800-939-6631 from 8 a.m. to 6 p.m. weekdays for assistance.
- **U.S. Small Business Administration’s economic injury disaster loan program** Texas small-businesses owners can access long-term, low-interest loans. Texans can visit the SBA’s website to apply for loans. <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-re-sources>
- Currently hiring:

- 7-Eleven
 - Ace Hardware
 - AHI Facility Services, Inc
 - Aldi
 - Amazon
 - Costco
 - CVS
 - Dollar General
 - Dollar Tree
 - Dominos
 - DoorDash
 - Favor
 - FedEx
 - GrubHub
 - Instacart
 - Kroger
 - Natural Grocers
 - North Texas Food Bank
 - Outschool Online Teaching
 - Papa John's
 - Pepsi
 - Pizza Hut
 - Postmates
 - Sam's Club
 - Sprouts
 - Target
 - Tom Thumb/Albertsons
 - UberEats
 - UPS
 - Walgreens
 - Walmart/Walmart Distribution Center
 - Zoom
- **Pathfinders** is providing employment, transportation, financial assistance, and financial coaching. Contact by phone or through website.
<http://www.pathfinderstc.org/>

Other Needs

- **Coronavirus Information Hotline:** 817-248-6299 (24/7)
- Texans can dial **2-1-1** (option 6) for information on COVID-19 and local community resources on health care, utilities, food, housing and more.
<https://hhs.texas.gov/services/health/coronavirus-covid-19>
- **United Way of Tarrant County** provides a connection to resources in Tarrant County <https://www.unitedwaytarrant.org/coronavirus/>
- **Aunt Bertha** is a search engine for social services <https://www.auntbertha.com/>
- **CDC Symptom & Testing Information**
<https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/index.html>
- **Coronavirus Stimulus Check Calculator**
<https://smartasset.com/financial-advisor/coronavirus-stimulus-check-calculator>
- **Tarrant County Homeless Coalition** If you are experiencing **homelessness** or are at risk of homelessness **call 817-996-8800**. <https://ahomewithhope.org/help/>
- Dial **211** to reach the Texas state-administered search engine for social services.
<https://www.211texas.org/>

- **Texans Can Academy Student Assistance Program**, call **1-866-849-1687** it is a **free** online/phone counseling in English/Spanish 24/7. Parental permission needed for students under age 18.
<https://www.texanscan.org/wp-content/uploads/2018/04/4.-Flyer-Instant-Support-i-ConnectYou-Mobile-App-for-Student-Assistance-Program.pdf>
- **Integral Care** 512-472-HELP is a 24/7 helpline for persons experiencing a mental health crisis. They provide low-cost access to counseling and psychiatric medication, as well as mobile emergency assessments (MCOT). No walk-ins currently permitted. Call to schedule a telehealth assessment/appointment.
<https://integralcare.org/en/247-crisis-helpline/>
- **Catholic Charities Fort Worth Clinical Counseling** is currently utilizing technology to meet with clients in an effort to prepare them for the external economic impacts that Coronavirus has created.
<https://www.catholiccharitiesfortworth.org/help/>
- **Lena Pope Individual and Family Counseling**- During COVID-19, Lena Pope is offering immediate support via their Stay Strong helpline for emotional, mental health, and behavioral challenges that may arise after being laid off or during quarantine.
<https://www.lenapope.org/lena-pope/services/family-matters-counseling/>