



## Helping Houston CAN Students (Coronavirus Basic Needs Resources)

### Food

- [Houston Food Pantries](#) - List of Houston food pantries. Provides listings of pantries and also provides information on food closets, food banks, soup kitchens, congregate meal locations, food boxes, vouchers, etc.
- **Free Curbside Meal Program** - The Houston Parks and Recreation Department has begun a **Curbside Meal Program for Youth**, ages 1 to 18.
  - The Curbside Meal distribution of a snack and lunch will take place **Monday – Friday from 1:00 p.m. – 3:00 p.m.** A total of **50 meals will be available at each site**. This may increase to up to 200 per site based on participation.
  - Locations (Zip Code):
    - **Houston Southwest (77036):**
      - LANSDALE COMMUNITY CENTER 8201 ROOS ST.  
Houston TX 77036
      - SHARPSTOWN COMMUNITY CENTER 6600 Harbor Town  
Houston TX 77036
    - **Houston Hobby (77017)**
      - MEADOWCREEK COMMUNITY CENTER 5333 Berry  
Creek Houston TX 77017
      - CHARLTON PARK COMMUNITY CENTER 8200 Park Place  
St Houston TX 77017
    - **Houston North (77009)**
      - MONTIE BEACH COMMUNITY CENTER 915 Northwood  
Houston TX 77009
      - MOODY PARK COMMUNITY CENTER 3725 Fulton Street  
Houston TX 77009
      - PLAZA PARK COMMUNITY CENTER 803 W. Temple  
Houston TX 77009

- WOODLAND COMMUNITY CENTER 212 Parkview  
Houston TX 77009
- **Houston Food Bank**
  - [Find a Houston Food Bank partner near you](#)
  - **Call our helpline at 832-369-9390**
  - [Summer Meal Sites](#) for children around Houston
  - [Apply for SNAP](#) (Supplemental Nutrition Assistance Program) with help from the Community Assistance Program.
    - Call the helpline at 832-369-9390
  - **Text FOOD to 855-308-2282** to find the nearest food pantry in the area.

### **Catholic Charities:**

- [Click here to Request Assistance](#) with food, rent or other essentials during this crisis. You can also call the **COVID Assistance Line at 713.874.6521** or email [covidassistance@catholiccharities.org](mailto:covidassistance@catholiccharities.org). In either instance, a case manager will respond back to you within three business days for follow-up.
- If you could benefit from time with a counselor, call **713.874.6590** to inquire about a phone counseling session.

### **Memorial Assistance Ministries**

- ***To Access MAM's Services By Phone, Please Call:  
Para Acceder a los Servicios de MAM por teléfono, por favor llame:***  
**Emergency Financial Assistance | Asistencia Financiera**  
**(713) 574-7533 English | (713) 574-7536 Espanol**
  - This service is zip-code based./ Este servicio esta basado en codigo postal.
- **Rent & Utility Assistance**  
Clients seeking assistance with rent or utilities must schedule an appointment.  
To make an appointment for rent or utility assistance, please call us:  
Appointments in English:  
**Call (713) 574-7533 Monday-Thursday 9:00am-4:00pm and Fridays 9:00am-12:00noon**  
Citas en Español:  
**Llame (713) 574-7536 Lunes y Viernes 9:00am-12:00noon**

### **What information is needed to receive assistance for MAM?**

Proof of address:

- Clients can prove their residency with a bill no older than 30 days or a piece of mail postmarked within the last 30 days with the client's name and address.
- **Please note:** Emergency assistance from MAM is limited to those who live in [our zip code area](#) (77008, 77009, 77018, 77022, 77024, 77037, 77039, 77040, 77041, 77043, 77055, 77076, 77079, 77080, 77088, 77091, 77092)

Depending on the type of aid needed, you may be required to provide one or more of the following documents:

Identification:

- Driver's License or Picture ID for each adult
- Birth Certificate for each child
- Social Security Cards for everyone who has one

**Proof of Need:**

- Current lease agreement and Vacate/Eviction notice
- Utility Cut-off/Disconnection notice

**Proof of Household Income:**

- Most recent paycheck stubs (30 days)
- Verification of employment form
- Wage history printout from TWC
- Unemployment benefit printout
- W-2, W-9, Current Income Tax return, all pages
- Food Stamp/TANF award letter
- Social Security Disability/SSI benefit letter, Survivors benefits
- Child Support Payment history printout
- Bank Statements

**Documentation of crisis:**

- Medical Information/Statement
- Police Report
- Death Certificate

## **More Housing and Utility Resources**

- [Helping Texans Stay in Their Homes](#) is a list of all federal, state, and local policies/resources to help Texas residents stay in their homes during this crisis.
- The **CARES Act** places a federal eviction block on some low income multifamily housing units. [Search this list](#) to see if your home qualifies for this eviction protection measure.

- [Texas COVID-19 Electricity Relief Program](#) allows some customers who have filed for unemployment to apply online for temporary relief from paying their full electricity bill due to financial hardship.

### **WiFi Connectivity**

- **FCC Agreement** (<https://docs.fcc.gov/public/attachments/DOC-363033A1.pdf>) stating that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots.
- **Comcast** is providing free Xfinity Wi-Fi hotspots around the nation. Charter Communications is also providing [free Wi-Fi hotspots](#) and broadband to students without a subscription until April 6. Students can enroll by calling 844-488-8395. Free WiFi for 2 months to low income families. People can find hotspots at <https://wifi.xfinity.com/> and then select the “xfinitywifi” network.
- [Charter free internet offer for 2 months](#)
- **AT&T** offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families
- **Sprint** provides unlimited data to existing customers, and, starting Tuesday, 3/17/2020, will allow all handsets to enable hot-spots for 60 days at no extra charge.
- **T-Mobile** provides unlimited data to existing customers, and, coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge.
- **Spectrum** is providing free access to internet and WiFi for 60-days for new Pre-K to 12, college student and teacher households who don't currently have internet or WiFi service. Call (855) 243-8892 to sign up for this offer.

### **Other Resources:**

- **Harris County Precinct 2 Covid-19 Information and Resources**  
County Information Page or **Precinct 2 Call: (713) 274-2222**
- **Stimulus check calculator**  
Find out how much you will be provided by the federal government. Undocumented immigrants are not eligible for the stimulus payments.
- [Texas Workforce Solutions job listings](#)
- **Aunt Bertha** search engine for social services
- **211 Texas** state-administered search engine for social services
- Texans Can **Student Assistance Program**  
**Call 1-866-849-1687** is a free online/phone counseling in English or Spanish 24/7. Parental permission needed for students under age 18.

- **Statewide COVID-19 Mental Health Support Line call 833-986-1919** is a 24/7 support hotline for Texans experiencing anxiety, stress, or emotional challenges due to COVID-19.
- [\*\*NAMI COVID-19 Resource and Information Guide\*\*](#) for COVID-19 that addresses mental health stressors during this time and how to support ourselves through this
- [\*\*Houston Area Women's Center\*\*](#) Providing online counseling, shelter, and hotline emergency services for those experiencing relationship violence. **Please call hotlines at (Domestic Violence) 713-528-2121 and (Sexual Assault) 713-528-7273.**